

**UNITED STATES SECRET SERVICE
3rd Quarter FY 2014**

Complaint Activity	Comparative Data					2014 thru 06-30
	Previous Fiscal Year Data					
	2009	2010	2011	2012	2013	
Number of Complaints Filed	20	20	34	31	29	14
Number of Complainants	20	20	31	26	25	13
Repeat Filers	0	0	3	3	3	1

Complaints by Basis	Comparative Data					2014 thru 06-30
	Previous Fiscal Year Data					
	2009	2010	2011	2012	2013	
<i>Note: Complaints can be filed alleging multiple bases. The sum of the bases may not equal total complaints filed.</i>						
Race	9	11	17	5	14	4
Color	2	3	2	3	2	0
Religion	1	0	1	0	1	0
Reprisal	7	6	16	13	18	5
Sex	6	6	12	10	10	9
National Origin	2	3	3	1	1	1
Equal Pay Act	0	0	0	0	0	0
Age	1	4	8	5	6	5
Disability	2	3	4	8	2	2
Genetic Information	0	0	0	0	0	0
Pregnancy	0	0	0	1	0	0
Non-EEO	2	1	3	2	1	1

Complaints by Issue	Comparative Data					2014 thru 06-30
	Previous Fiscal Year Data					
	2009	2010	2011	2012	2013	
<i>Note: Complaints can be filed alleging multiple issues. The sum of the issues may not equal total complaints filed.</i>						
Appointment/Hire	2	1	0	1	1	0
Assignment of Duties	3	0	2	5	5	0
Awards	0	1	2	0	1	0
Conversion to Full-time	0	0	0	0	0	0
Disciplinary Action						
Demotion	0	0	0	0	0	0
Reprimand	2	0	1	1	1	0
Removal	0	0	0	0	0	0
Suspension	0	2	4	0	0	0
Other	0	0	0	0	0	0
Duty Hours	1	0	2	0	0	0
Evaluation Appraisal	1	1	3	7	1	0
Examination/Test	1	0	0	0	0	0
Harassment						
Non-Sexual	5	5	11	8	14	5
Sexual	0	0	0	1	0	0

Medical Examination	0	0	0	0	0	0
Pay (Including Overtime)	0	0	1	0	0	0
Promotion/Non-Selection	4	10	15	9	9	4
Reassignment						
Denied	0	0	1	0	0	0
Directed	0	0	1	2	2	3
Reasonable Accommodation	0	0	0	2	2	0
Reinstatement	0	0	0	0	0	0
Retirement	1	0	0	1	0	0
Termination	0	0	1	1	0	0
Terms/Conditions of Employment	0	0	0	0	2	2
Time and Attendance	0	1	0	0	1	0
Training	1	3	1	0	1	1
Other	0	1	6	0	5	0

Processing Time	Comparative Data					2014 thru 06-30
	Previous Fiscal Year Data					
	2009	2010	2011	2012	2013	
Complaints pending during fiscal year						
Average number of days in investigation	405.9	452.1	394.7	354.07	200.05	170.67
Average number of days in final action	143.5	11.3	57.8	53.36	49.5	118
Complaint pending during fiscal year where hearing was requested						
Average number of days in investigation	405.6	482.8	418.9	362.22	236.75	168.57
Average number of days in final action	309	11.5	56.5	27.33	21.67	41
Complaint pending during fiscal year where hearing was not requested						
Average number of days in investigation	406.8	298.5	293.2	296.5	156	178
Average number of days in final action	184	11	58.6	63.12	70.38	195

Complaints Dismissed by Agency	Comparative Data					2014 thru 06-30
	Previous Fiscal Year Data					
	2009	2010	2011	2012	2013	
Total Complaints Dismissed by Agency	3	3	6	9	6	2
Average days pending prior to dismissal	151	135.6	200.0	120	86	282.5
Complaints Withdrawn by Complainants						

Pay (Including Overtime)	0	0	0	0	0	0	0	0	0
Promotion/Non-Selection	0	0	0	0	0	0	0	0	0
Reassignment									
Denied	0	0	0	0	0	0	0	0	0
Directed	0	0	0	0	0	0	0	0	0
Reasonable Accommodation	0	0	0	0	0	0	0	0	0
Reinstatement	0	0	0	0	0	0	0	0	0
Retirement	0	0	0	0	0	0	0	0	0
Termination	0	0	0	0	0	0	0	0	0
Terms/Conditions of Employment	0	0	0	0	0	0	0	0	0
Time and Attendance	0	0	0	0	0	0	0	0	0
Training	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0
Findings Without Hearing									1
Appointment/Hire	0	0	0	0	0	0	0	0	0
Assignment of Duties	0	0	0	0	0	0	0	0	0
Awards	0	0	0	0	0	0	0	0	0
Conversion to Full-time	0	0	0	0	0	0	0	0	0
Disciplinary Action									
Demotion	0	0	0	0	0	0	0	0	0
Reprimand	0	0	0	0	0	0	0	0	0
Suspension	0	0	0	0	0	0	0	0	0
Removal	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0
Duty Hours	0	0	0	0	0	0	0	0	0
Evaluation Appraisal	0	0	0	0	0	0	0	0	0
Examination/Test	0	0	0	0	0	0	0	0	0
Harassment									
Non-Sexual	0	0	0	0	0	0	0	1	100
Sexual	0	0	0	0	0	0	0	0	0
Medical Examination	0	0	0	0	0	0	0	0	0
Pay (Including Overtime)	0	0	0	0	0	0	0	0	0
Promotion/Non-Selection	0	0	0	0	0	0	0	0	0
Reassignment									
Denied	0	0	0	0	0	0	0	0	0
Directed	0	0	0	0	0	0	0	0	0
Reasonable Accommodation	0	0	0	0	0	0	0	0	0
Reinstatement	0	0	0	0	0	0	0	0	0
Retirement	0	0	0	0	0	0	0	0	0
Termination	0	0	0	0	0	0	0	0	0
Terms/Conditions of Employment	0	0	0	0	0	0	0	0	0
Time and Attendance	0	0	0	0	0	0	0	0	0
Training	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0

Pending Complaints Filed in Previous Fiscal Years by Status	Comparative Data					2014 Thru 06-30
	Previous Fiscal Year Data					
	2009	2010	2011	2012	2013	
Total complaints from previous Fiscal Years	23	24	31	51	53	42
Total Complainants	23	24	29	46	45	35
Number complaints pending						
Investigation	2	7	6	0	0	1

ROI issued, pending Complainant's action	0	0	0	2	0	0
Hearing	7	7	20	26	21	19
Final Action	1	1	0	2	3	2
Appeal with EEOC Office of Federal Operations	8	6	4	3	6	6

Complaint Investigations	Comparative Data					2014 Thru 06-30
	Previous Fiscal Year Data					
	2009	2010	2011	2012	2013	
Pending Complaints Where Investigations Exceeds Required Time Frames	8	12	18	4	0	0