

**UNITED STATES SECRET SERVICE  
2nd Quarter FY 2014**

Complaint Activity	Comparative Data					2014 thru 03-31
	Previous Fiscal Year Data					
	2009	2010	2011	2012	2013	
Number of Complaints Filed	20	20	34	31	29	6
Number of Complainants	20	20	31	26	25	5
Repeat Filers	0	0	3	3	3	1

Complaints by Basis	Comparative Data					2014 thru 03-31
	Previous Fiscal Year Data					
	2009	2010	2011	2012	2013	
<i>Note: Complaints can be filed alleging multiple bases. The sum of the bases may not equal total complaints filed.</i>						
Race	9	11	17	5	14	1
Color	2	3	2	3	2	0
Religion	1	0	1	0	1	0
Reprisal	7	6	16	13	18	3
Sex	6	6	12	10	10	3
National Origin	2	3	3	1	1	0
Equal Pay Act	0	0	0	0	0	0
Age	1	4	8	5	6	3
Disability	2	3	4	8	2	1
Genetic Information	0	0	0	0	0	0
Pregnancy	0	0	0	1	0	0
Non-EEO	2	1	3	2	1	0

Complaints by Issue	Comparative Data					2014 thru 03-31
	Previous Fiscal Year Data					
	2009	2010	2011	2012	2013	
<i>Note: Complaints can be filed alleging multiple issues. The sum of the issues may not equal total complaints filed.</i>						
Appointment/Hire	2	1	0	1	1	0
Assignment of Duties	3	0	2	5	5	0
Awards	0	1	2	0	1	0
Conversion to Full-time	0	0	0	0	0	0
<b>Disciplinary Action</b>						
Demotion	0	0	0	0	0	0
Reprimand	2	0	1	1	1	0
Removal	0	0	0	0	0	0
Suspension	0	2	4	0	0	0
Other	0	0	0	0	0	0
Duty Hours	1	0	2	0	0	0
Evaluation Appraisal	1	1	3	7	1	0
Examination/Test	1	0	0	0	0	0
<b>Harassment</b>						
Non-Sexual	5	5	11	8	14	3
Sexual	0	0	0	1	0	0
Medical Examination	0	0	0	0	0	0
Pay (Including Overtime)	0	0	1	0	0	0
Promotion/Non-Selection	4	10	15	9	9	2
<b>Reassignment</b>						
Denied	0	0	1	0	0	0
Directed	0	0	1	2	2	0
Reasonable Accommodation	0	0	0	2	2	0
Reinstatement	0	0	0	0	0	0
Retirement	1	0	0	1	0	0
Termination	0	0	1	1	0	0
Terms/Conditions of Employment	0	0	0	0	2	1
Time and Attendance	0	1	0	0	1	0
Training	1	3	1	0	1	1
Other	0	1	6	0	5	0

Processing Time	Comparative Data					2014 thru 03-31
	Previous Fiscal Year Data					
	2009	2010	2011	2012	2013	





Time and Attendance	0	0	0	0	0	0	0	0
Training	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0
<b>Findings Without Hearing</b>								
Appointment/Hire	0	0	0	0	0	0	1	0
Assignment of Duties	0	0	0	0	0	0	0	0
Awards	0	0	0	0	0	0	0	0
Conversion to Full-time	0	0	0	0	0	0	0	0
Disciplinary Action								
Demotion	0	0	0	0	0	0	0	0
Reprimand	0	0	0	0	0	0	0	0
Suspension	0	0	0	0	0	0	0	0
Removal	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0
Duty Hours	0	0	0	0	0	0	0	0
Evaluation Appraisal	0	0	0	0	0	0	0	0
Examination/Test	0	0	0	0	0	0	0	0
Harassment								
Non-Sexual	0	0	0	0	0	0	1	100
Sexual	0	0	0	0	0	0	0	0
Medical Examination	0	0	0	0	0	0	0	0
Pay (Including Overtime)	0	0	0	0	0	0	0	0
Promotion/Non-Selection	0	0	0	0	0	0	0	0
Reassignment								
Denied	0	0	0	0	0	0	0	0
Directed	0	0	0	0	0	0	0	0
Reasonable Accommodation	0	0	0	0	0	0	0	0
Reinstatement	0	0	0	0	0	0	0	0
Retirement	0	0	0	0	0	0	0	0
Termination	0	0	0	0	0	0	0	0
Terms/Conditions of Employment	0	0	0	0	0	0	0	0
Time and Attendance	0	0	0	0	0	0	0	0
Training	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0

Pending Complaints Filed in Previous Fiscal Years by Status	Comparative Data					2014 Thru 03-31
	Previous Fiscal Year Data					
	2009	2010	2011	2012	2013	
Total complaints from previous Fiscal Years	23	24	31	51	53	48
Total Complainants	23	24	29	46	45	41
<b>Number complaints pending</b>						
Investigation	2	7	6	0	0	1
ROI issued, pending Complainant's action	0	0	0	2	0	1
Hearing	7	7	20	26	21	25
Final Action	1	1	0	2	3	3
Appeal with EEOC Office of Federal Operations	8	6	4	3	6	5

Complaint Investigations	Comparative Data					2014 Thru 03-31
	Previous Fiscal Year Data					
	2009	2010	2011	2012	2013	
Pending Complaints Where Investigations Exceeds Required Time Frames	8	12	18	4	0	0